

What does the acquisition of NSI Lab Solutions mean for you?

How does NSI Lab Solutions becoming part of Antylia Scientific affect me?

If you are a customer of NSI Lab Solutions, the products and services are still available to you. As we move forward bringing NSI Lab Solutions into the Spex family, you will also have the ability to purchase Spex products and have access to added technical support from Spex to enhance your customer experience.

Will I still get my PT samples and results from NSI Lab Solutions or do I have to contact Spex?

NSI Lab Solutions will continue to operate and manage customers and PT programs. You will not see any changes to your processes at this time. Any changes in the future will be clearly communicated to you in advance and any future changes will be done to enhance your customer experience and make it more efficient for you.

Will I now request quotes, issue purchase orders and make payments to Antylia Scientific or can I continue to use NSI Lab Solutions?

No changes are required for your quotes, order or payment processes. You can continue to submit quote requests, purchase orders and payments using the same processes and contacts.

Who should I call for orders, service or technical support?

You can continue to call customer service, service teams and support reps as you did before; the same phone numbers, team members and websites will be available with the same excellent service!

Will this change impact any of the regulated products I purchased from NSI Lab Solutions?

NSI Lab Solutions being acquired by Antylia Scientific will have no impact on the compliance or certifications of the products you purchased. All certificate and compliance documents remain valid.

Can I still research and purchase products on the NSI Lab Solutions website?

Yes. The NSI Lab Solutions website will remain an active site for you to find information and purchase products.

If you have additional questions, please contact NSI Lab Solutions at 919.789.3000, toll-free at 800.234.7837 or via email at nsi@nsilabsolutions.com.